

When to Use

Use the FAQ page type to create and manage a Frequently Asked Questions page. This page displays issues and responses in a preformatted, easy-to-read format that allows your site's users to quickly find the information they need.

Creating an FAQ Parent Page allows you to add General Content, or other page types as Child Pages that contain an individual frequently asked question. Upon publication the information from the Child Pages is dynamically added to the FAQ page.

FAQ Page Sections & Fields

Page Section	Field Name/Item	Description of usage
HTML One properties	View mode design option - All on one page layout	<p>This field controls how the entries are displayed on the FAQ page. You can choose from <i>All on one page</i> or <i>Paginated grid</i>.</p> <p>Gardener's Stop FAQ</p> <p>> Online Shoe & Stop > Gardener's Stop FAQ</p> <p>Get all your gardening questions answered here.</p> <ul style="list-style-type: none"> • Are Russet potatoes easier to grow in B.C. than Yukon Golds? • How can I identify the different types of mold on roses? • How do you make your garden grow? <p><i>Are Russet potatoes easier to grow in B.C. than Yukon Golds?</i> The soil in southwestern british columbia is "friendlier" for the Russet type potato. But these potatoes tend to be pulpy at best. If you can raise your bed and plan Yukon Gold during the month of May, you will get a better potato. How can I identify the different types of mold on roses? Use these helpful photos to identify the types of mold attacking your roses this summer. Information is also provided on combatting mold in the home garden. How do you make your garden grow? Water it regularly and apply small amounts of 10-20-10 throughout the summer.</p>
	View mode design option - Paginated grid layout	<p>Gardener's Stop FAQ</p> <p>> Online Shoe & Stop > Gardener's Stop FAQ</p> <p>Get all your gardening questions answered here.</p> <p>Are Russet potatoes easier to grow in B.C. than Yukon Golds? Click here for more...</p> <p>How can I identify the different types of mold on roses? Click here for more...</p> <p>How do you make your garden grow? Click here for more...</p>

<i>Page Section</i>	<i>Field Name/Item</i>	<i>Description of usage</i>
	Number of items on one page of the grid	If you selected the Paginated grid layout, you can indicate the Number of items on one page in the grid. If you selected the All on one page layout, this field is not accessible.
	Text for "Read more" link in the grid	If you selected the Paginated grid layout, you can type in the Text for "Read more" link in the grid. If you selected the All on one page layout, this field is not accessible.
	Force all list items links to open in new windows	Use this field to make the FAQ answers open in a new window. If you do not select this, question/answer pages are displayed in the same window.

FAQ Page Tips!

- ▶ When putting content in the text editor window of the question/answer child pages, leave a blank line at the end of the content. This will make your published FAQ page easier to view and read.
- ▶ Alphabetize the child pages of the parent FAQ page if you want your FAQ questions displayed in alphabetical order. Displaying them numerically will result in the most recent FAQ entry being displayed at the bottom of the FAQ list.
- ▶ If your Site Templates normally display Child Page Links as part of your page content, you may wish to remove display of the regular Child Page Links that appear at the bottom of the parent page to avoid having multiple sets of the same links. This is done through the Site Design manager which your site administrator or site designer has access to.