

When to Use

Site Availability: Dynamic. Pagelet Only

The Comment Pagelet works in a similar fashion as the Rating Pagelet. The same pagelet can be used on multiple ACM pages to allow a page viewer to comment on the page's content. All the comments collected by the pagelet from all pages on which the pagelet resides can be managed from edit mode of the pagelet. However, only the comments submitted for a particular page will be displayed in the comments pagelet on that page. Comments can be recommended by other viewers and can be sorted by the number of recommendations they have received.

Examples of when to use

- ▶ On a product description page where users can leave comments about a product.
- ▶ On a news page for users to comment on a news article.
- ▶ Obtain feedbacks for goods and services provided by a company or a website (e.g. Streaming Videos, Photo Gallery).
- ▶ On a library's book introduction/promotion page to enable sharing of a reading experience.

Page Sections & Fields

Page Section	Field Name/Item	Description of usage
Properties	Comments Per Page	Enter the number of comments you want the pagelet to show in one screen.
	Login Page	Specify an ACM login page to redirect to when an anonymous user attempt to use a functionality that requires login. This could be a standard ACM login page or one configured for public user logins.
	Display Title	If you want the title of this pagelet shown on the pagelet area, check this box.
	Display Total Number of Comments	Check this box to show the total number of comments of a page on the pagelet title area.
	Default List Order	Choose from three available comment list orders. First to Last: List comments from the oldest to newest. Most Recent First: Latest comments go to the top. Most Recommended First: Comments that have received the most recommendation votes will be listed on top.
	Add Comment Link Text	This text will show as a link for user to add new comments. You can customize the text or you can

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		just leave it as default "Add a new comment"
	Allow Anonymous Comments (& Login Text)	If you uncheck this box (Not allowing anonymous comments), you will be able to customize the link text of the login page.
	Enable Recommendation of Comments	Checking this box will allow readers vote some of the comments as recommended.
	Recommendation Link Text	This text will show as a link under each comment. User can click the link to recommend a comment. You can customize the text or leave it as default "Recommend this comment".
	Allow Anonymous Recommendations (& Login Text)	If you uncheck this box, users will be ask to login before recommending a comment. You can customize the link text of the login page link.
	Enable Reporting Of Comments	Checking this box will allow readers to report any improper comment.
	Report Link Text	This text will be shown in a dropdown box under each comment. User can click the dropdown box to choose a reason and report the comment. You can customize the text or leave it as default.
	Allow Anonymous Reporting	Checking this box will allow anonymous readers to report a comment. Otherwise they will be shown a login link.
	Login Text	Text of the login link when anonymous reporting is not allowed.
	Hide Reported Comments	You can let the pagelet automatically hide a comment when it was reported for certain times. Just check the box here and enter the trigger number of reporting.
	Show Exemption Clause	Enter or edit your Exemption Clause here. A reasonable Exemption Clause can protect the website from taking responsibility for the comments posted by its users.
	Introduction Message	This message will be shown above the text area for commenting. You can customize the message or leave it as default.
	Include a CAPTCHA	Check the box to include CAPTCHA for anonymous commenting. Use it to protect the pages from

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		spamming by anonymous users.
	Manage Comments	Click this link to bring up the Comment Manager interface, where all comments of a commenting pagelet can be centrally managed.
Comments Manager	Commented Page	Use this drop down box to choose a page where comments are from. By default it shows comments from all pages.
	Show Reported Comments Only	Check this box to display only reported comments on the Comment Manager interface.
	Comment ID	This column shows a unique ID of each comment.
	UserID / IP	This column shows a comment author's UserID or IP.
	Creation Date	Creation date of each comment
	Reported	Number of reporting received by each comment
	Page	Title of page where the comment is left on.
	Hide	Check/Uncheck to hide/unhide comments, must save after changing.
	Select	Check/Uncheck comments to perform delete of batch delete.
Reporting Reasons	<i>Click "Add Reason" button and then enter the reason text. Entered reasons will be the options in the reporting drop-down box.</i>	
	Reason	Enter the possible reasons of reporting under this column.
	Delete	Click the icons to delete reporting reason options.

Page Tips!

- ▶ Enable the recommendation system to encourage better quality comments.
- ▶ Use the sorting option "Most recommended first" to let viewers see the more popular comments first.
- ▶ Use the login requirement or CAPTCHA settings to prevent comment spamming.
- ▶ Avoid allowing anonymous reporting and auto-hide functionality at the same time to prevent malicious reporting.
- ▶ Use an Exemption Clause to protect your website from issues of improper comments.